

Reporting CDUs

CDUs for This Event

You can earn a total of 5 CDUs by attending the entire event. You earn 1 CDU for attending each course, keynote or industry panel you attend.

How to Report CDUs

If needed, download the CBAP® CDU Reporting Form

1. Go to www.theiiba.org. Click Certification
2. Click Process
3. Click CBAP Recertification
4. Click CBAP® CDU Reporting Form



When completing the CBAP® CDU Reporting Form, you will need this information:

CDU Category: 2C

Organization

Information: IIBA MSP

Contact Information: VP Membership

Information: membership@iibamsp.org

Activity: Fill in the course, keynote or panel discussion description. You can find the descriptions in your program.

EEP Course Number: Leave Blank

Start Date: 4/28/2010 **End Date:** 4/28/2010

CDUs: 1

We recommend you list each course, keynote or panel discussion separately.

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Professional Development Days

April 28, 2010 – 7:30am – 5:00pm

Environmental and Professional Sustainability

The IIBA MSP Chapter and our event sponsor - the University of Minnesota Continuing Education - are proud to present our annual professional development day supporting sustainability in both our environment and our profession. Grow, Connect and Evolve.

Registration & Breakfast

7:30 - 8:30am Registration & Breakfast

Key Note

8:30 - 8:45am Opening Remarks / Introductions

8:45 - 10:00am Key Note (Details Inside)

10:00 - 10:30am **Snack Break**
(Room re-configuration requires all attendees to exit the room)

Break Out Sessions

10:30 - 11:30am **Track 1 & 2 Break Out Session**
(Details Inside)

11:30 - 12:30pm **Lunch - Visit Vendor Booths**
(Lunch will be in the Dining Room)

12:30 - 1:30pm **Track 1 & 2 Break Out Session**
(Details Inside)

1:30 - 1:45pm **Snack Break**

1:45 - 2:45pm **Track 1 & 2 Break Out Session**
(Details Inside)

2:45 - 3:00pm **Snack Break**
(Room re-configuration requires all attendees to exit the room)

Industry Panel

3:15 - 3:20pm **Sponsor Prizes**

3:20 - 4:45pm **Industry Panel Discussion**

4:45 - 5:00pm **Conference Prizes – Closing**

Key Note

Transforming the Business Analysis Industry: One Company and One BA at a Time!”

In June of 2009, Kathleen Barret became International Institute of Business Analysis’s full-time President and CEO after having held the role as a volunteer since the organization’s inception in October 2003. IIBA, a professional association for Business Analysts, focuses on defining and enhancing the Business Analysis Body of Knowledge® (BABOK®) and implementing a certification program for qualified practitioners.

With over 25 years of experience in information technology, Kathleen has held many roles including most recently, managing offshore software development work for a large financial service organization. Her involvement in the field of business analysis began when she was asked to create a centre of competency for BAs for her company. She is experienced in CMMI and benchmarking, and through her many years of consulting, brings cross industry knowledge to her role at IIBA.

To contact Kathleen Barret, please send an email to kathleen.barret@theiiba.org.asdf

Track 1: Cultivating Skills for the Growing BA (Novice to Intermediate)

Taking the BA Out of the Box

Jennifer Battan

The role of the BA isn’t simply a scribe or order taker. Our job is to dig: to listen to what the stakeholder’s problem is and to help lead them to a solution (or find the requirements that lead us all to the solution). In many cases, we may be successful at digging down to the real problem and write perfectly formed requirements to help solve that problem, but does our role end there? Can we add value to our projects by giving teams a jolt out of old habits?

10:30 – 11:30am

The Art of Noise: The Ability to Communicate

Brad Steinke

There are many pitfalls to communication that do not only occur in formal presentations, but are evident in everyday working situations such as requirements workshops, JAD sessions, interviews, and conference calls. This presentation will identify instances of communication, common pitfalls to be avoided, and some practice exercises and resources that can help make anyone a better orator.

12:30 – 1:30pm

Business Analysis Tools We Can All Afford - And a Few We Can’t Afford to be Without

Devan Shepherd

As most organizations begin to embrace the underlying principles of business analysis, the question often arises about which software products are essential for the well-equipped analyst. This is a topic that can sometimes generate discussion, heart-felt opinion, and even passionate debate, but the focus here will be primarily on tools that get the job done without breaking the bank in the process. This session offers an un-biased, no-

1:45 – 2:45pm

Track 2: Skills for the Evolving BA (Intermediate to Advanced)

Discovering the IIBA Competency Model

Kathleen Barret and Angela Wick

Come discover the IIBA Competency Model with Kathleen Barret (IIBA CEO) and Angela Wick (IIBA Competency Model Product Manager and Committee Chair). The IIBA releases the BA Competency Model in February 2010, come see what it is all about, and discuss what the model can do for you as a BA and for your organization. Grow and Evolve by learning to develop key competencies that make a Business Analyst successful!

10:30 – 11:30am

Foolproof Plan for Passing the CBAP® Exam

Rich Larson

This presentation will answer your most critical questions about CBAP® certification. By attending, you will learn a proven 7-step process to achieving certification that can be applied by anyone with the experience and motivation to do it. No matter what stage of preparation you are in, the plan has many practical tips and advice. It also includes access to an application worksheet designed to simplify the CBAP® application process.

12:30 – 1:30pm

Using Emotional Intelligence to Gather Better Business Requirements

John Kaman

You have probably heard about emotional intelligence within the past few years. Daniel Goleman, PhD, introduced the concept in 1995 with his book: “Emotional Intelligence”. More recently, research has confirmed his findings. People in organizations with high emotional intelligence are much more effective and able to achieve greater results. Come and find out what emotional intelligence is.

1:45 – 2:45pm

Industry Panel

The Changing Face of Business Analysis

- Dayle Beyer, PMP, ACC, CBAP - Facilitator
- Elizabeth Larson, CBAP, PMP, Watermark Learning
- Mike Vinje, Trissential Consulting
- Jim Oolman, Project Consulting Group
- Colleen O’Neill, International Blood and Marrow Transplant Research
- Mike Studemann, Medtronic

3:00 – 4:15pm