

Sent: Monday, June 24, 2013 6:01 AM

Subject: June 2013 IIBA MSP Newsline and Event Reminder

IIBA[®] MINNEAPOLIS/ST. PAUL
Chapter
Grow - Connect - Evolve
NewsLine

June 2013



**IIBA MSP July 11th Meeting -
"Should I wear my BA Bowler, or my QA Fedora today?"
Embracing QA Principles Might Help a BA Become a More Critical
Consumer of Requirements
by Devan Shepherd author of Teach Yourself XML in 21 Days.**

Dear Gail,

The IIBA MSP Chapter monthly meeting begins to explore some of the issues that link BAs and Quality Assurance Leads/Managers/Analysts towards improved delivery of solutions.
Can a BA lay the groundwork to achieve quality delivery on projects?
Is there a potential for "conflict of interest" if the BA also wears a QA hat?

Attend our July monthly meeting and find out!

Learning Objectives include:

- Understand the issues and overlaps between the BA and QA roles, with an emphasis on solutions.
- Discuss approaches used to develop solutions with testable requirements.
- See how Acceptance Tests, linked to requirements, can drive the development of solutions.
- Explore the BA role in a (Customer / Developer / Tester) Triad approach to Lean-Agile Development.

[Click here to read more about this upcoming event & to RSVP for the meeting.](#)

Remember that, upon arriving at the meeting, all attendees who RSVP'd will have their names entered into the drawing for prizes!

**IIBA MSP June 13th Meeting -
Using Change Management to Get Your Job Done
by D. Scott Ross, Prosci Master Instructor**

The attendees at the June IIBA MSP chapter meeting learned that getting your job done is not always

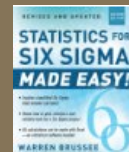
President's Picks

The Lean Six Sigma
Pocket Toolbook : A Quick
Reference Guide to 70
Tools for Improving Quality
and Speed

by
Michael L. George
A quick reference guide
for current Lean Six Sigma
practitioners; middle
ground between a
textbooks and a brief
pocket guide.



Statistics for Six Sigma
Made Easy
by
Warren Brussee
Provides a simplified form
of the most common Six
Sigma tools with no
background in statistics is
required



easy:

- As a BA you have to identify stakeholders.
- As a BA you have to work with people, busy people, to get the information you need.
- And a BA has to work with people, busy people, to get agreement on the requirements or solutions you create.

Our June presentation explained how change management can help and change management teams working on your project can help. The techniques and research that drives change management can help Business Analysts, even when there are no organizational change management people on the team.

The June 13th presentation covered:

- What is change management?
- Similarities and differences between business analysis and change management
- Organizational change management methods & tools you can use
- Individual change management approaches that you can use
- What change management needs from you

Join Our Mailing List!

This Month's Article from Paul Crosby, IIBA MSP Chapter President "The Process of Processes - Process Design Strategies"



Seems rather redundant doesn't it? A process for building processes? Sounds like a bureaucratic nightmare in the making. A process is generally defined as a series of steps to achieve a desired outcome. If you do these things in this order, you will get the desired outcome.

But, process can have pitfalls where we might get the desired outcome but getting through the steps is like moving a mountain with a teaspoon.

This well-written article proposes a few steps (well process) for ensuring the next process you devise or modify isn't a nightmare.

Even if you are not using Six Sigma, and regardless of what methodology is being utilized, this article contain excellent information for all Business Analysts on process design.

[Click here to read this excellent article marrying the contexts of DMAIC, Swinlanes and SIPOC.](#)

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June Quote of the Month

*“Quality is never an accident; it is always the result of intelligent effort.”
By John Ruskin*

Leading English art critic of the [Victorian era](#).

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